AEROBRASIL

Standard procedure manual

Standard Operating Procedures

APPENDIX 1 – RULES AND CONDUCT

July 2023

1- WELCOME ON BOARD!

If you dear Commander, received this guide, it means that you are now part of Aero Brasil! It is an immense pleasure to have you on our crew.

So that we can buckle up, take off and make friends, we have made this manual of procedures so that everything can work out on your journey in our VA.

2- GENERAL CONSIDERATIONS

So that we can all have a healthy, fun and educational virtual flight environment, including during flights, whether using the Discord application and in the lives of the Leg of the Wind Channel and without forgetting the IVAO and VATSIM or POSCON networks.

Here are some important considerations:

è Always maintain cordiality towards all, avoid profanity in phony and Discord;
➔ Be patient;
Be organized, both with your flight planning and the equipment you will operate;
è PIRACY and the like we do not recommend and much less encourage;
Prepare calmly, without haste, after all fun is the focus;
➔ When connecting to GATE, make sure it is not busy, if it is changing to a free one;
➔ Check if everything is ok: radio check in the applications (Altitude, ivap, vpilot, xpilot or swift)
➔ Speak clearly and as necessary with the ATC;
Wait for the fellow pilot to compare before speaking, so you avoid modulation;
IT IS UNACCEPTABLE ANY KIND OF COMPLAINT about the ATC's during the phony including in the lives and Discord;
✋ ◆ ⌘◆ NOT to complain about the ATC in any of the phases, be it delivery, ground, tower and center;

3- AERO BRASIL RULES

From the Company

1) AeroBrasil is a non-profit organization for flight simulation in a virtual way using the PC platform with the simulators FS9, FSX, FSX-SE, Prepr3d, Xplane 10, Xplane 11, Xplane 12 and MSFS2020.

1.i). Places are limited depending on the volume of active pilots, referral by active members and are free.

1.ii). We are approved IVAO network (https://ivao.aero and https://br.ivao.aero), so it is

mandatory at the time of registration, that your VID (ID Ivao) be entered, and the lack of this will invalidate the possible registration.

From the Register

2). To be an AeroBrasil commander, it is necessary to have active registration in IVAO.

2.i) The registration request can be made through the "login" link at the bottom of the page, click on create account. (REPEALED)

2.ia). For future registrations take into account art.1.i – We may conduct interviews via direct indication of active VA members through communication channels such as Discord, Whatsapp, Skype and the like for security measures and thus avoid registrations with false data inflicting the GPDR and LGPD.

2.ib). If there are requests for registration via portal with or without indication and even via e-mail: sac@voeaerobrasil.com.br – we will do the screening anyway.

2.ic). Former AeroBrasil pilots who had their registration TURNED OFF after 90 days of inactivity without vacation notice will have to go through the screening in the same way as newbies.

2.id). Under no circumstances will we not apply written and practical tests for admission to this VA.

2.ii). If you are over 16 years old, this can be checked later. False information will be considered invalid and will lead to rejection and/or termination.

2.iii). Any registration data provided in a wrong and/or dubious and/or political, religious, pejorative, offensive nature such as: names, surnames, e-mail addresses, nationality will give us the right to reject the application.

2.iv). We do not prevent pilots from flying in other VA's - Unless you make at least 1 flight at AeroBrasil every 30 days. Failure to comply will inactivate the account.

2.v). Pilots must have at least 300 (Three hundred) hours of online flight ON IVAO NETWORKS, (VATSIM AND/OR POSCON can be aggregated) proven through the VID or ID of each network.

2.vi) The deadline for approval is up to 30 calendar days, usually occurring within 10 business days.

2. vii). We do not require testing, only the hours mentioned in 2.v. and 2.id.

<u>Permanence and conduct</u>

3). After the ticket, the user will receive an email with initial instructions and will have a period of 10 (Ten) calendar days to make your first flight, otherwise the system will automatically delete your registration.

3.i). To remain active, at least 1 flight must be performed every 30 (thirty) days. See 2.ii - If this does not occur, the account will be inactivated and subject to definitive deletion automatically after 90 days. AeroBrasil reserves the right to delete the data of inactive users/pilots without any communication or preservation of the data to existing.

3.ii) At AeroBrasil we have 2 types of flights: For Charter flights, always use your callsign; For scheduled booking flights, you can use the flight callsign and remember to use the Company's paintings during official events and for the dissemination of Screenshots on social networks during the flights, and the MTLs (libraries of paintings used by IVAO). You can get them at no cost in the Downloads section. (This obligation is terminated if the company has not made such artifacts available.)

3.iii). If you are going to be absent for more than thirty (30) days, please signal to the Staff through Discord via ticket or sac@voeaerobrasil.com.br email so that we can adjust the Company's operations.

3.iv) The registration is personal and non-transferable. If it is passed on to someone else, the user will be banned.

3.v). We do not accept verbal aggression to any of ours, as well as none of the networks, if it occurs the aggressor user will be banned and his possible return will be evaluated individually.

3.vi). The publication of adult, political or religious content on AeroBrasil's communication channels is not permitted.

3.vii). Simulations of accidents will not be accepted, especially those involving real and/or past situations, as well as callsign flight of crashed aircraft with fatal victims. If it occurs, the user will have the account suspended for internal investigation.

3.viii). Once the pilot is registered with AeroBrasil, OFFLINE flights are allowed, but we recommend online flights by the VA. Both with the mandatory use of our Smartcars provided by TFDi Design.

3.ix) The crew member of AeroBrasil must be aware that in this VA there is an organizational hierarchy, although virtual, focused on maintenance and constant improvement. There is no massive competition and our focus is the simulation of an airline in an educational, fun, ethical way. That is, no one is the best.

Flights

4.) AeroBrasil uses smartCARS as a tool to register flights and you can download it in the pilot's area, Downloads section.

4.i). After sending the PIREP, it will be under review by one of the responsible staffs.

4.ii). We will be attentive to parameters:
- Using Slew mode,
- In-flight refueling,
- Breaks in excess and/or above 20 minutes without justification in PIREP.
- ~~Maximum landing rate of -600Fpm (REVOKED due to the new maintenance module and aircraft market see art. 4.x.)~~

- Invalid callsign or other CIA/VA, absence of painting or use of national competitors when it is available.
And others that characterize that the pilot is scamming.

4.iii) Manual PIREPS will only be accepted with justification in the comments for analysis of the same, otherwise it will be rejected.

4.iv) Flights must be performed with aircraft contained in the AeroBrasil fleet, failure to comply with this may result in the rejection of Pirep. For this we have an equivalence table to exchange the aircraft due to the limitation between simulators.

AEROBRASIL - TABELA DE EQUIVALENCIA DE AERONAVES																	
Aqui você pode encontrar e susbtiutir as aeronaves para operar os voos																	
Azul: Elegível para troca.																	
Amarelo com X: NÃO É PERMITIDA A TROCA.																	
AERONAVES ESCALADAS / DISPONÍVEIS NAS RESERVAS REGULARES																	
	C208	TBM930	ATR-72	ERJ FAMILY	CRJ FAMILY	A319	A320	A320NEO	A321	A321NEO	B737NG FAMILY	B737MAX-8	A330/A340/A350	B744/B748	B767	B777	B787	MD11
C208	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
TBM930	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
ATR-72	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
ERJ FAMILY	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
CRJ FAMILY	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A319	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A320	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A320NEO	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A321	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A321NEO	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B737NG FAMILY	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B737MAX-8	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A330/A340/A350	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
B744/B748	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
B767	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
B777	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
B787	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
MD11	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
AEROBRASIL REGIONAL & VIP CLASS SERVICE																	
KODIAK 100	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
PC12/PC24	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
PA28/PA31/PA34	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
EMB110	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
KING AIR	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
VISION JET G2 SF50	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
HONDAJET	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x	x
PHENOM 100/300	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x	x	x	x	x	x	x
CITATION FAMILY	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	OK	x	x	x	x	x	x	x
LEGACY/E135/E145	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	OK	x	x	x	x	x	x	x
GULFSTREAM FAMILY	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	OK	x	x	x	x	x	x	x
CHALLENGER FAMILY	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	OK	x	x	x	x	x	x	x
AERONAVES NÃO ESCALADAS / DISPONÍVEIS PARA USO CHARTER E REGULAR																	
MD80 FAMILY	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B717	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B727	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B732/B733 CLASSIC	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
B757	x	x	x	OK	OK	OK	OK	OK	OK	OK	OK	OK	x	x	x	x	x	x
A300	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
A310	x	x	x	x	x	x	x	x	x	x	x	x	OK	OK	OK	OK	OK	OK
OBS 1: B737NG FAMILY = B736 / B737 / B738 / B739																	
OBS 2: Aeronaves CARGO podem ser usadas em voos PAX, vice e versa																	
OBS 3: CRJ's tem limitações em alguns aeroportos - EX: SBRJ																	
OBS 4: Equivalência de Jatos executivos estão baseadas na média de alcance operacional - Atenção no reabastecimento																	
OBS 5: Jatos executivos e regionais poderão não ter livery por tratar-se de serviços especiai.																	

IMPORTANT: For tours of the Ferry Flights type or solo transfer flights of new acquisitions via Aicraft Market managed by Staff – IT IS NOT ALLOWED TO USE THE EQUIVALENCE TABLE THUS GIVING FULL IMMERSION IN FLIGHTS OF THIS TYPE. Ignoring this warning and insisting will result in the rejection of PIREPS and possible inactivation of the account.

4.v). We recommend the use of the paints available for each aircraft in the fleet (except models that do not have in simulators such as

FSX and Prepar3d), including during the transmission of Lives, otherwise it will be punishable. See items 3.ii and 4.iv

4.vi). In the case of MTL's (both IVAO and VATSIM) during the development or unavailability for certain models, try to use the paintings of the aircraft manufacturers avoiding using other airlines.

4.vii). The MTL's available in IVAO for Xplane 11/12 are available for download via IVAO Altitude, X-CSL package.

4.viii). As MTL's disponíveis na IVAO para Prepar3d/FSX/FS9/MSFS2020 podem ser obtidas através do MTL Installer e checadas a qualquer momento no IVAO MTL Catalog: *https://mtl.ivao.aero/catalog?airlineId=ABS*

4.ix). In the VATSIM and POSCON networks there is no basis for approval of MTL's being at the discretion of the pilot the use in case of the possibility of choice.

4.x). Our system has an immersive module that simulates the wear and tear of aircraft over time and their way of use, taking into account hard landings and even accidents. Upon reaching the integrity of 60%, it will enter into maintenance check being unavailable for selection in smartcars. So be sure to send your PIREP even if you suffer an incident or accident to ensure the return on investment and immersion.

From the career plan

5.). All users are classified by volume of flight hours at AeroBrasil, as follows:

	Nível	Horas Mínimas	Taxa de pagamento/hora	Pode voar
	Segundo Oficial - SO	0	$70/hr	C208, C700, C25C, BE20, TBM9, E55P, HDJT
	Primeiro Oficial - FO	10	$150/hr	A320, B738, A319, CRJ7, A321, A20N, B736, A21N, CRJ5, A310, B737, BBJ1, CRJ9, CRJX, A306, B739
	Comandante - Cptn	200	$400/hr	AT76, A339, B712, B733, B38M, E195, AT46, B772, A332, B752, B75F, B753, B77F, A333, AT75, MD88, B722, E170
	Comandante Internacional - ICptn	600	$710/hr	B78X, B763, B789, A359, A345, B773, A346, B76F, B788, B764
	Comandante Master - MCptn	1800	$1000/hr	B748, MD11, B48F, B744

5.i). After registration until the 10th hour you will be classified as Second Officer. It is during this period that we will evaluate attendance at VA and IVAO.

5.ii). Upon completing the 10th hour, you will be automatically promoted to the next rank and so on.

5.iii). At the moment all aircraft are cleared for all patents. However, this rule may be adjusted at the discretion of STAFF. (REPEALED)

Final considerations

6). This regulation is mandatory for all members of AeroBrasil and may be amended at any time according to the need of AeroBrasil and without prior communication. If the same is changed, the active members will be communicated via e-mail or voice channel.

Of the accepted

7) These are the terms for joining and maintaining the account at AeroBrasil, if you do not agree with any point of this regulation, our Disclaimer or our values, do not request registration.

7.i). Once requested the registration you are accepting and agreeing to the items set forth herein.